

# CERTIFICATE OF REGISTRATION



10002:2018

THIS IS TO CERTIFY THAT THE

**CUSTOMER SATISFACTION AND COMPLAINT MANAGEMENT SYSTEM**

of  
**SWARALIPI INT. MUSICAL EVENTS**

Address

**93, ITALGACHA ROAD, (NR. 1 NO AIRPORT GATE), DUMDUM  
NORTH 24 PARGANAS, KOLKATA – 700079, INDIA**

Has been assessed and registered as complying with the requirements of the International Standard shown above for the following activities. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2018 requirements may be obtained by consulting the organization

Scope

**ORGANIZE CULTURAL, CHARITY, NON – CHARITY CORPORATE PROGRAMS  
WITH FILM STARS AND SINGERS AND PROVIDING VARIOUS TYPES OF EVENT  
MANAGEMENT SERVICES RELATED TO WEDDING, BIRTHDAY AND PARTIES.**

**Certificate No. ISO/CSCM/B1470**

Initial Certification Date 21.09.2020

Certificate Expiry Date\* 20.09.2023

First Surveillance Date 21.09.2021

Second Surveillance Date 21.09.2022



**ISR** INTERNATIONAL  
STANDARDS  
REGISTRATIONS



*Vilas K. Hora*

AUTHORIZED SIGNATORY

**International Standards Registrations**

*This registration is a Customer Satisfaction & Complaint Management System Certificate  
\*Validity of this certificate is depend on successful completion of surveillance audit  
visit for verification of this certification on [www.isoregistrations.com](http://www.isoregistrations.com)*